

Quality Policy

SGP Civil is committed to satisfy applicable requirements and continual improvement of the quality management system. Meeting the quality needs and expectations of all clients and stakeholders in the delivery of all phases of our work, our quality principles and the stated objectives are achieved through our civil engineering and construction services Integrated Management System Framework to provide:

Compliance

Complying with statutory obligations, standards and codes of practice relevant to quality management.

Certification

Establishing, maintaining, monitoring, auditing and improving the quality management system and plans that are certified to ISO 9001.

Resources

Providing sufficient and suitable resources to implement and maintain the quality system.

Training

Educating and training in order to improve employee skills, awareness and knowledge of quality issues, procedures and objectives.

Non-Conforming Management

Identifying, investigating and satisfactorily resolving all non-conformances.

Objectives and Targets

Establishing, monitoring and reviewing performance measures and quality objectives, taking action to maintain continual improvement.

Subcontractor Management

Monitoring and evaluating the quality performance of consultants, subcontractors and suppliers and implementing effective communication with them on all quality and non-conformance issues.

Management fully endorse this Policy and the formal Integrated Management System (IMS) which has been fully implemented through all areas of the company. It is the responsibility of all management and staff to ensure the IMS is understood, implemented, and maintained throughout the Company.



SCOTT MAHER
Director
01 July 2023

